

WE ARE LOCATED AT 2109 AVENUE Q. Office hours are Monday through Friday, 8:30 a.m. through 5:00 p.m.

For after hours payment by check, there is a drop box available outside our office. A receipt will be mailed for all payments placed in the drop box.

During regular office hours (8:30 a.m. – 5:00 p.m., Monday through Friday) there is a drop box inside our lobby where you may place your check payments. A receipt will be mailed for all payments placed in the inside drop box.

Other payment options are available.

You may pay your property taxes online or over the phone by E-check. The charge for this service is \$3.00 for payments up to \$10,000 and \$15.00 for payments greater than \$10,000. Taxes may also be paid online or over the phone by credit card or debit card. The charge for this payment option is 2.5% for credit cards and 1.0% for debit cards, if the amount paid is between \$40.00 and \$100,000. Credit and debit card payments less than \$40.00 will be charged a fee of \$1.00. The processing fees are charged by Official Payments, not LCAD.

To pay with E-check or credit/debit card on-line, you must first locate the property you would like to pay through our Search Menu. Once you have located the property, select the Pay Taxes link located in the top left corner. This will take you to Official Payments to complete your transaction. Your payment is not complete if you do not receive a confirmation number.

To pay over the phone please call 1-800-272-9829. You will be asked for a jurisdiction code which is 5336 and the Quickref ID of the property you wish to pay. Please listen carefully to the instructions given for entering your Quickref ID. Your payment is not complete if you do not receive a confirmation number.

Cash payments can be made through MoneyGram at Dollar General, Ace Cash Express, Walmart or CVS. There is a \$4.99 per payment transaction fee.

2016 taxes become delinquent February 1, 2017. A 7% penalty and interest charge is added to delinquent accounts on February 1st. Penalty and interest continues to increase 2% on the first of each month until July. On July 1st delinquent real property taxes incur 12% penalty, 6% interest and 20% collection penalty. On April 1st delinquent personal property taxes incur 20% collection penalty. If the property is your residence homestead you may qualify to set up a payout agreement when taxes become delinquent on February 1, 2017. Contact our office for further information.

Please make your check payable to: Lubbock Central Appraisal District. Our mailing address is P.O. Box 10568, Lubbock TX 79408.

If you have questions about how to make your payment, please contact our office at (806)762-5000.

Updated 10/25/2016